

ATTORNEY DOCKET NO.  
30GF-9094

PATENT APPLICATION  
SERIAL NO. 09/682,280

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Brownhill et al.

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Conf. No. 4830

Serial Number: 09/682,280

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Group Art Unit: 2155

Filed: August 13, 2001

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For: SERVICE PORTAL ENABLED  
AUTOMATION CONTROL MODULE  
(ACM)

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Examiner: Thu Ha T. Nguyen

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Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**PRELIMINARY AMENDMENT**

Dear Sir:

Prior to consideration of the Request for Continued Examination filed April 4, 2007,  
please amend this application as follows: